



# Primary Vision Cancellation Policy

## Primary Vision Cancellation Policy

We appreciate your subscription to our services and want to ensure transparency and clarity regarding our cancellation policy.

Please review the following guidelines:

**Cancellation Options:** You have multiple options to cancel your subscription:

***Via Your Account:*** You can cancel your account through your own account settings within the "Subscriptions" tab inside your portal account at [primaryvision.co](https://primaryvision.co).

***Email:*** Alternatively, you can send an email to [info@primaryvision.co](mailto:info@primaryvision.co) to request cancellation.

***Phone:*** Feel free to reach out to us directly at +1-713-554-4977 to discuss and request cancellation.

**Cancellation Within First 30 Days:** If you have subscribed to either our \$50 monthly or \$500 yearly subscription plan and wish to cancel, you must initiate the cancellation process within the first 30 days of your subscription. To cancel, simply use one of the methods mentioned above, and we will promptly issue a 100% refund of your initial order.

**Monthly Subscription Refund Eligibility:** For subscribers of our \$50 monthly plan, if you are in your second month of service, your first month of service is no longer eligible for a refund. Going forward, no refunds will be granted for past months. However, you remain eligible for a refund solely for the current month you are in, provided you cancel before the end of that month.

**Chargebacks and Compliance:** In the event of chargebacks for previous months, it's essential to note that our cancellation policy will be shared with the bank processor. As we provide unique intellectual property, we must assume that subscribers utilize our product independently, and we do not internally track usage for compliance purposes.

We value your understanding of our cancellation policy, which helps us maintain the quality and integrity of our services. If you have any questions or require further clarification, please feel free to reach out to us using one of the provided cancellation methods.



# PRIMARY VISION



[info@primaryvision.co](mailto:info@primaryvision.co)



713 554 4977

[www.primaryvision.co](http://www.primaryvision.co)